



DECLARATION

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MAR 14 2002

Technology Center 2600

20366-069200US

Client Reference No.: 1692

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JUL 31 2002

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As a below named inventor, I declare that

My residence, post office address and citizenship are as stated below next to my name; I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural inventors are named below) of the subject matter which is claimed and for which a patent is sought on the invention entitled **METHOD AND SYSTEM FOR ONLINE CALL MANAGEMENT** the specification of which was filed on September 13, 2000 as Application No. 09/660,785..

I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above. I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations, Section 1.56. I claim foreign priority benefits under Title 35, United States Code, Section 119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed.

I hereby claim the benefit under Title 35, United States Code § 119(e) of any United States provisional application(s) listed below:

Application No.	Filing Date
60/153,847	09/14/99
60/153,790	09/14/99
60/153,852	09/14/99
60/153,910	09/14/99

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Full Name of Inventor 1:	Last Name: Hansen	First Name: Benjamin	Middle Name or Initial: E.
Residence & Citizenship:	City: Denver	State/Foreign Country: Colorado	Country of Citizenship: USA
Post Office Address:	Post Office Address: 101 South Quitman	City: Denver	State/Country: Colorado Postal Code: 80219
Signature:	Date:		

Full Name of Inventor 2:	Last Name: Quintanar	First Name: Leo	Middle Name or Initial: R.
Residence & Citizenship:	City: Simi Valley	State/Foreign Country: California	Country of Citizenship: USA
Post Office Address:	Post Office Address: 2007 Rhoda Street	City: Simi Valley	State/Country: California Postal Code: 93065
Signature: <i>Leo R. Quintanar</i>	Date: 11-15-01		

Full Name of Inventor 3:	Last Name: Morrison	First Name: Scott	Middle Name or Initial:
Residence & Citizenship:	City: Lakewood	State/Foreign Country: Colorado	Country of Citizenship: USA
Post Office Address:	Post Office Address: 1520 Zang Street	City: Lakewood	State/Country: Colorado Postal Code: 80228
Signature:	Date:		

I further declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

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